

press release

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Missing company phones keep ringing up unseen bills for UK companies

When company phones go astray, finance managers can be in for a shock as Efftel, the specialist UK telecoms cost management service provider, have discovered working with their clients over the past 12 months.

24 March 2011 – With larger employers now having a vast inventory of company mobile phones it's very easy to lose track of where they all are – all the more so when an employee leaves and may inadvertently – or intentionally – forget to return their phone.

Working with some of the UK's largest employers over the last 12 months, Efftel, the specialist telecoms cost management service provider, has uncovered a number of serious issues – and worryingly high costs – associated with company mobiles that have gone missing.

Actual examples encountered by Efftel include:

- Employees that carry on using their company mobile after they have left.
- Staff that leave mobiles in desks after they have left – still clocking up rental bills for months at a time.
- An employee with a voice enabled Blackberry and a mobile that thought the mobile was in a desk drawer but it had actually been stolen and was generating £2000 worth of calls a month.
- A 'pool' mobile stolen from a drawer in an office that generated £5000 worth of calls before being stopped.

David Rosenthal, Managing Director of Efftel, comments, "Apart from the serious problems of missing company mobiles, we regularly uncover other associated problems that can mean ever exorbitant telecom charges for employers: in our experience it's quite common to find that up to 30% of calls on a business mobile are personal; employees that call premium rate numbers at £1.50 per minute, and lending business phones to friends and relatives to use".

For more information on the mobile expense management service provided by Efftel contact the company on 01256 345545 or visit their website at: www.efftel.co.uk.

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Caption for picture at www.nextstepmarketing.co.uk/press:
'Is this a company mobile that the business owner doesn't know is missing?'