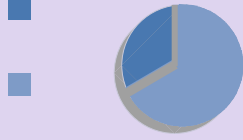


**Company** : EFFTEL  
**Report** : Dashboard Report  
**Data From** : 12/10/2010 To: 30/11/2010  
**Billing Date** : December 2010

**Cost Centre** : WHOLE COMPANY~

## Summary

Total Expenditure	£15,833
Rental	£5,845
Credits	-£1,315
Calls	£11,304
Total Minutes	41,228
Total Handsets	477



### Calls Over £10

£2,947    Calls=146    Users=47

## Top 10 Divisional Analysis

(DivisionalSummary.pdf)

Cost Centre	Users	Call Cost	%	Cost/User
SALES	32	£3,620	32	£113
MANAGEMENT	25	£2,946	26	£118
MARKETING	33	£1,923	17	£58
FINANCE	38	£1,143	10	£30
PRODUCTION	275	£569	5	£2
ENGINEERING	37	£564	5	£15
DEVELOPMENT	37	£536	5	£14
Not Recorded		£4	<1	

## Monthly Analysis

Spend Profile	Users	Calls	Cost	Minutes
£1-£50	317	30624	£3,237	26,074
£50-£100	24	3582	£1,749	4,512
£100-£200	22	4123	£2,904	4,958
£200-£600	12	3285	£3,414	5,646
£600-£1000	0	0		
£1000+	0	0		

## Call Profiler

(Callstats.pdf)

Destination	Cost	Calls	% Cost
Roamed	£5,351	2777	47
Mobile	£3,307	19918	29
International	£921	505	8
Text	£783	11916	7
Premium/Other	£464	658	5
National	£431	4825	4
Data	£51	1167	<1

## Top 10 Spenders

(Highestcostusers-whole company.pdf)

Name	Cost Centre	Cost
CLIFFORD GARRETT	SALES	£398
CLAUDE BERGER	SALES	£355
ALICE BLANCHARD	SALES	£331
GEOFFREY REED	SALES	£314
MELINDA WEEKS	SALES	£309
FREDERICK BAKER	SALES	£270
LESLIE WOLF	SALES	£257
KAREN PUCKETT	SALES	£251
KEITH CHANDLER	SALES	£249
ALLEN CRAVEN	SALES	£239

## Top 10 Most Expensive Calls

(Mostexpensivecalls-whole company.pdf)

Name	Destination	Cost
GEOFFREY REED	FLAT RATED OUT OF ZON..	£144
ALICE BLANCHARD	ROAMED CALL - ZONE 4 ..	£95
JIMMY GRAVES	ROAMED CALL - ZONE 6 ..	£91
ALICE HALL	INTERNATIONAL CALL - ..	£59
ALICE BLANCHARD	ROAMED CALL - ZONE 4 ..	£58
ALAN O_NEAL	INTERNATIONAL CALL - ..	£44
ALLEN CRAVEN	ROAMED CALL - ZONE 6 ..	£42
JESSICA RICH	FLAT RATED OUT OF ZON..	£42
CLAUDE BERGER	ROAMED CALL - ZONE 4 ..	£41
ALICE HALL	INTERNATIONAL CALL - ..	£41

## Progressive Spend

Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec 10
												£15,833
12 month total =	£15,833											